

ICD-10 Stakeholder Council

WELCOME

December 3, 2015



ICD-10 Stakeholder Council

Opening Remarks

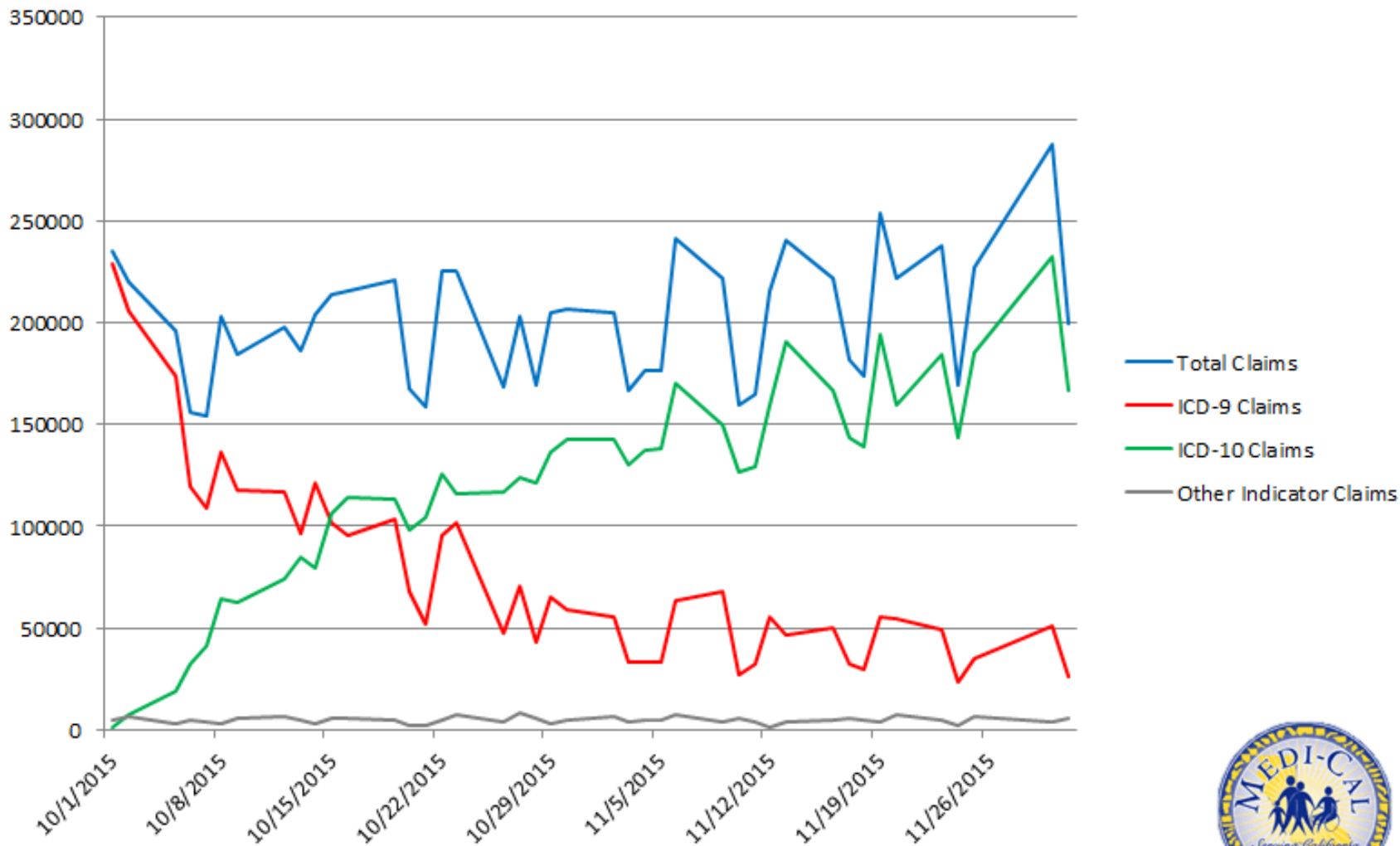


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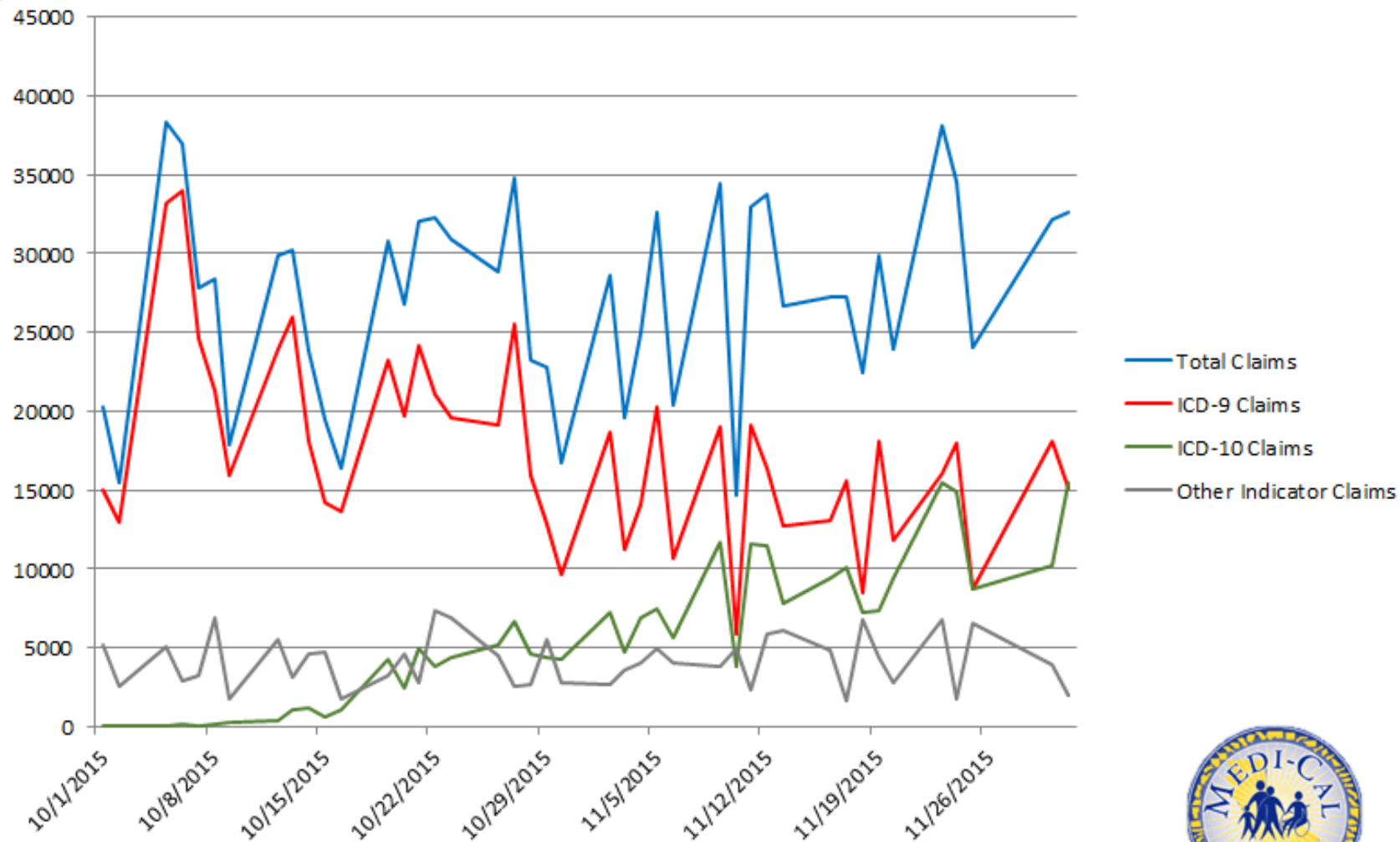
Claims Processing Statistics



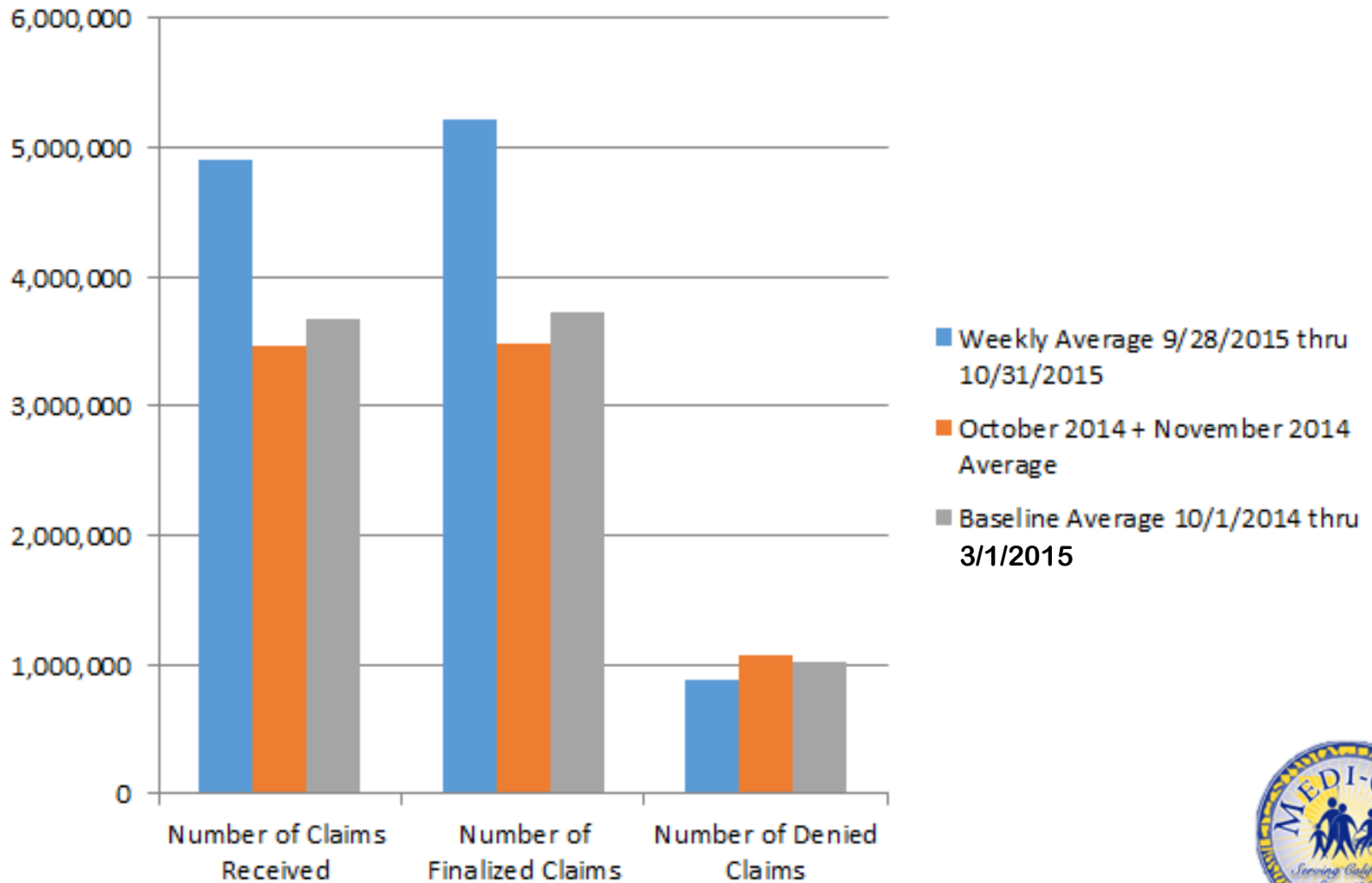
ICD-10 Production Statistics - Electronic Submitted Claims



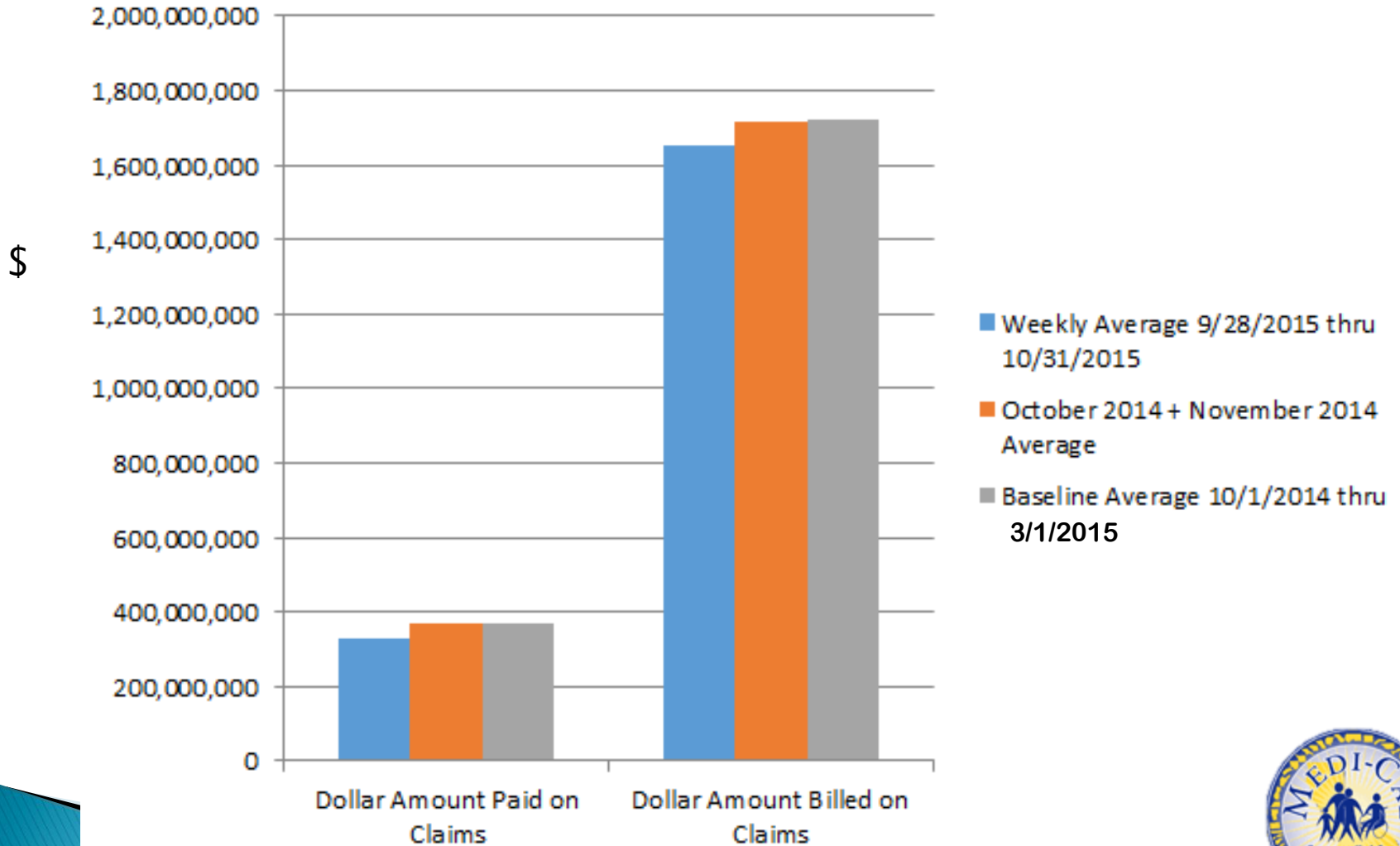
ICD-10 Production Statistics - Paper Submitted Claims



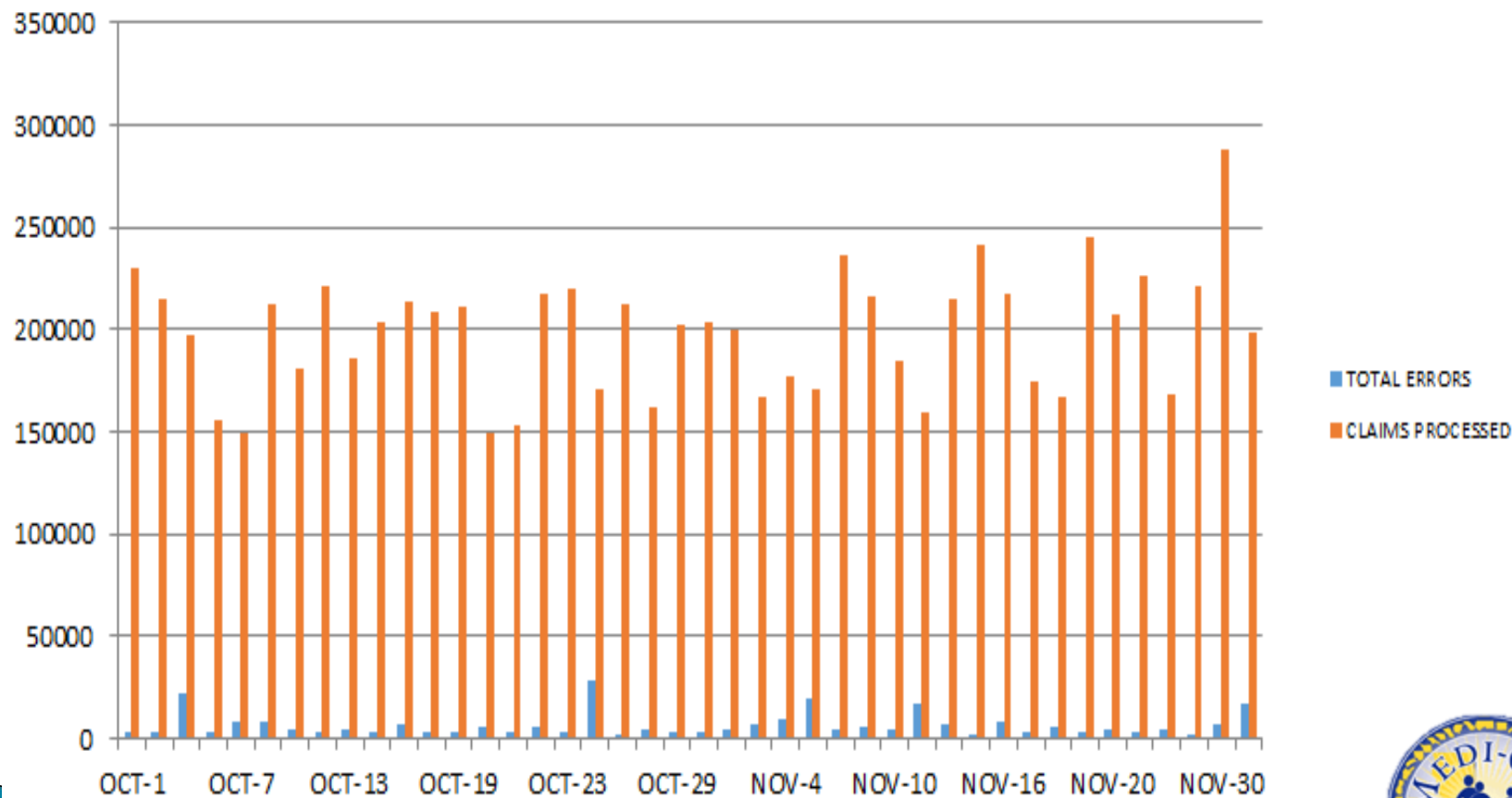
ICD-10 Production Statistics – Received, Finalized, Denied



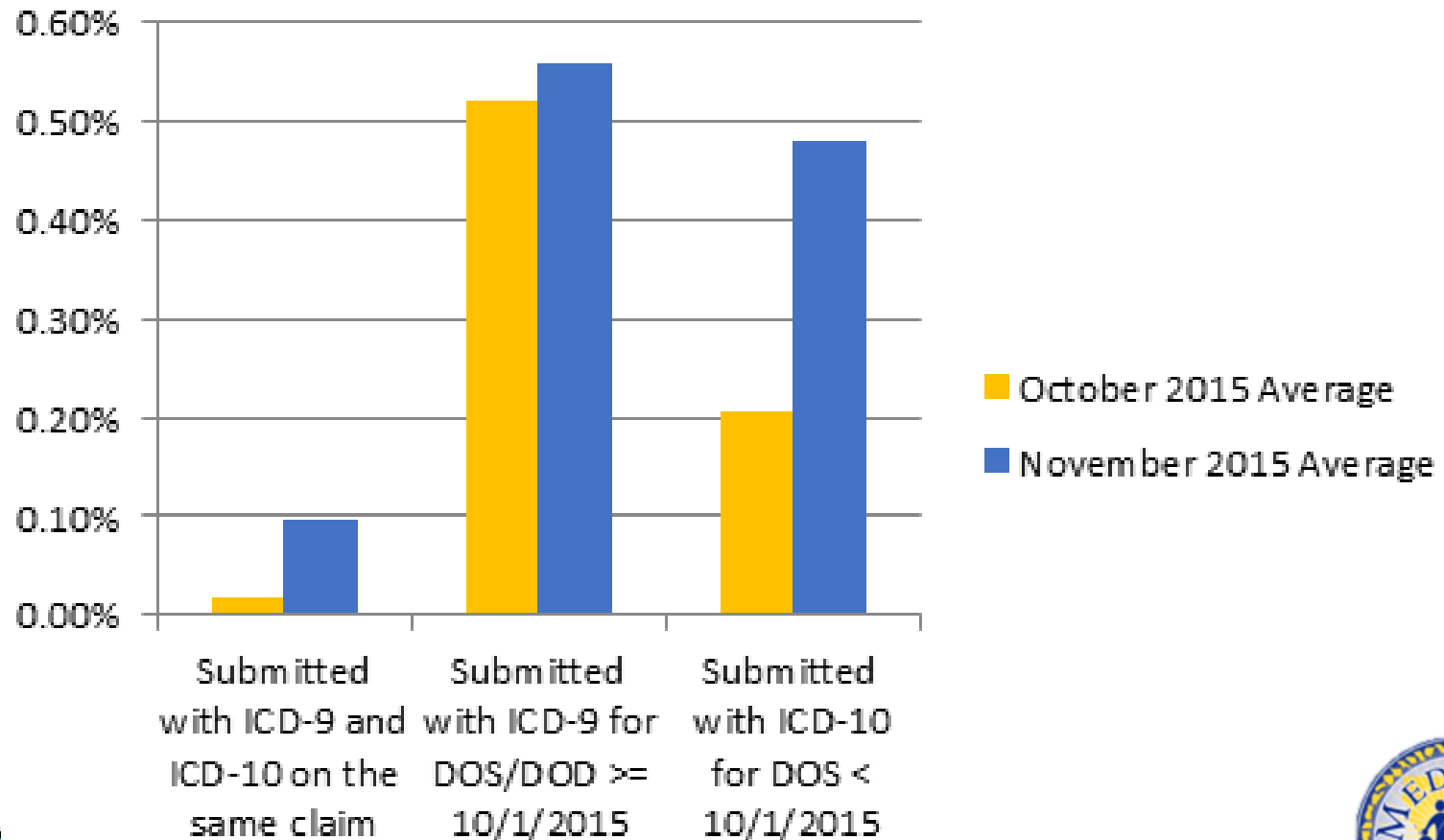
Claims Payment



ICD-10 Production Statistics – Electronic Claims



ICD-10 Production Statistics - ICD-10 Compliance Rejections (CMC claims) - % of Total



ICD-10 Stakeholder Council

ICD-10 Transition



Communications

- ▶ The project team is reaching out to providers that appear to be having difficulties based on daily and weekly metrics.
- ▶ Calls to the TSC for ICD-10 have not increased (< 3 per day).
- ▶ Emails to the Medi-Cal ICD-10 mailbox have not increased in rate.

The ICD-10 Mailbox (icd-10medi-cal@xerox.com) will be shut down on January 1, 2016. Stakeholders with questions pertaining to ICD-10 can reach Medi-Cal through the normal channels. A NewsFlash will be posted on the Medi-Cal website alerting providers.



NewsFlash / ICD-10 Article Updates

- ▶ We have posted the following updates to the Medi-Cal website
 - ▶ Providers: Bill Electronically and Avoid Delayed Claims Processing
 - ▶ Update: Avoid Returned UB-04 Claims Due to Improper Placement of ICD Indicator
 - ▶ Hyperbaric Oxygen Therapy ICD-10 Diagnosis Code Updates
 - ▶ Erroneously Denied Antenatal Screening Claims
 - ▶ DRG Claims Erroneously Grouping to APR-DRG 951 and 952



NewsFlash / ICD-10 Article Updates

DRG Claims Erroneously Grouping to APR-DRG 951 and 952

December 2, 2015

The Department of Health Care Services (DHCS) has identified a mapping issue causing some All Patient Refined Diagnosis-Related group (APR-DRG) claims for vaginal deliveries with a day of discharge on or after October 1, 2015, to group to APR-DRG 951 or 952 in error. This is resulting in incorrect payments based on an incorrect DRG assignment. DHCS is working to resolve this issue.

Affected DRG providers should continue to adhere to timely filing requirements and are encouraged to check the Medi-Cal website regularly for updates regarding this issue.



NewsFlash / ICD-10 Article Updates

Hyperbaric Oxygen Therapy ICD-10 Diagnosis Code Updates

November 18, 2015

Effective for dates of service on or after October 1, 2015, coverage for Hyperbaric Oxygen Therapy (HBO) is **not** justified by ICD-10-CM diagnosis codes in the range T82.110A – T82.9XXS (breakdown [mechanical] of unspecified cardiac electronic device).

Furthermore, coverage for HBO is justified by the following ICD-10-CM diagnosis codes for the same dates of service:

ICD-10-CM Code	Description
L08.82	Omphalitis not of newborn
L08.89	Other specified local infections of the skin and subcutaneous tissue
L08.9	Local infection of the skin and subcutaneous tissue, unspecified
L98.0	Pyogenic granuloma
T86.820 – T86.822	Skin graft (allograft)
T86.91 – T86.93	Complication of unspecified transplanted organ and tissue

Updated provider manual pages will be released in a future *Medi-Cal Update*.



Resolutions – System

- ▶ Paper claims with the letters Z, B, and O are recognized by the system as numbers 2, 3 7, 8, and 0.
 - Implemented business rules to identify these numbers and correct them to letters to reduce the number of suspended claims.



Upcoming Resolutions – System

- ▶ Issue found with claims for 76514
 - Claims with ICD-10-CM Q15.0 receive error/denial
 - ETA: 12-30-2015
- ▶ Issue found with claims for 76800
 - Claims with ICD-10-CM Q76.49 receive error/denial
 - ETA: 12-30-2015
- ▶ Issue found with claims containing ICD-10-CM O09.522 and O09.523
 - Claims receive an error
 - ETA: 12-30-2015 (adjusted)
- ▶ Issue found with claims for CPT-4 J7307 (non-FPACT)
 - Claims with ICD-10-CM Z30.018 receive error/denial
 - ETA: 12-30-2015



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Provider Concerns/Barriers



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Upcoming Schedule



Stakeholder Council Schedule

- ▶ Meetings
 - January 7, 2016



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**Thank you
for your participation!**

TSC phone number: 1-800-541-5555
ICD-10 Mailbox: ICD-10Medi-Cal@xerox.com

